

In the Specification

Please replace the paragraph on Page 1, lines 4 - 8, with the following marked-up replacement paragraph:

a1 -- The present invention is related to the following commonly-assigned U. S. Patents, both of which were filed concurrently herewith and are hereby incorporated herein by reference: U. S. \_\_\_\_\_ (serial number 09/\_\_\_\_ 09/782,773), entitled "Selectable Audio and Mixed Background Sound for Voice Messaging System", and U. S. \_\_\_\_\_ (serial number 09/782,564 09/\_\_\_\_), entitled "Audio Renderings for Expressing Non-Audio Nuances". --

Please replace the paragraph that begins on Page 10, line 8 and carries over to Page 11, line 7 with the following marked-up replacement paragraph:

a2 -- The present invention may be used to enhance voice mail messages and voice mail systems by explicitly identifying various types of information in a voice mail message. Speakers tend to be less precise in oral speech than they are in written communications. This can be inefficient when communicating using voice mail. When leaving a message, the present invention enables the speaker to disambiguate topics of his voice message. A "keyed alert sequence" ("KAS"), which preferably comprises one or more signals entered by the user from his telephone equipment, is used to signal to the voice mail system (hereinafter, "VMS") that a bookmark of the voice mail message should be created. For example, the KAS signal may be generated by the caller pressing keys or buttons on his telephone to transmit dual-tone multi-frequency (DTMF) tones. Or, selections may be made in any other available manner. For example, the user may speak a command or command sequence that will be interpreted by a voice recognition process

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a7 (which may be part of the caller's equipment, or part of the receiving voice mail system) and used as a KAS to generate a bookmark. Alternatively, the caller may have a telephone with a display screen (such as a screen phone or a Web-enabled cellular phone) from which options can be selected, including a touch-sensitive display, and may use this means to send a signal to the voice mail system (hereinafter, "VMS") VMS. The caller's telephone equipment may also be configured or otherwise adapted to automatically transmit certain types of information to the VMS, such as the caller's name and/or preferred callback telephone number, without requiring concurrent intervention from the caller. The present invention discloses use of these types of information as "special indicators" or "special information" which may be used to enhance voice mail messages. --

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Please replace the paragraph that begins on Page 19, line 12 and carries over to Page 20, line 2 with the following marked-up replacement paragraph:

a3 -- Returning now to Block 204 of Fig. 2A, if the listener chooses to access a particular tagged field of the message (using the response "\*m", where the value of "m" is a number corresponding to the requested tagged field), then at Block 210 he is prompted for the particular type of action he would like to perform on this "m-th" tagged field. The table in Fig. 3D provides representative examples of selections that may be provided. Control then transfers to Block 230 of Fig. 2C, which checks to see which option the listener chose. If he chooses to listen to the tagged field (option 1), then its contents are played (Block 234). If he chooses to forward the contents of this tagged field (option 4), then the contents are forwarded (Block 232) to a third party. (See the discussion of a third party above, with reference to Block 222 of Fig. 2B.) Or,

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a3 other appropriate actions may be provided, as shown at Block ~~[[238]]~~ 236 (in response to option 2). The type of other actions, and the manner of carrying out such other actions, may depend on the type of tagged fields supported in a particular implementation. --

Please replace the paragraph that begins on Page 21, line 15 and carries over to Page 22, line 8 with the following marked-up replacement paragraph:

a4 -- Upon completing the playback, the listener is prompted for his next action (Block 214), after which control reaches Block 240 of Fig. 2D. The table in Fig. 3C provides representative examples of the actions that may be performed on complete messages. Block 240 checks to see what next action was selected. If the listener chooses to delete the entire message (option 1), then it is deleted (Block 244). If he chooses to forward the message (option 4), then the entire message is forwarded (Block 242) to a third party. (See the discussion of a third party above, with reference to Block 222 of Fig. 2B.) If the listener chooses to save the entire message (option 2), then it is saved (Block 246) for later processing or other purposes. After operation of Blocks 242, 244, or 246, or when the listener selects to continue (option 3), control returns to Block 202 of Fig. 2A to enable the listener to continue processing this voice mail ~~message. Alternatively~~ message. (Alternatively, an implementation of the present invention may enable control to return to Block 214 of Fig. 2A after Blocks 242, 244, or 246, in order to accept additional requests from the listener which apply to the entire message; in this case, selecting "continue" enables the listener to return to the mainline processing at Block 202.) --